

1 June 2010

Peter Ramsey  
Managing Director  
GLP Engineering Pty Ltd  
16 Lillee Crescent  
Tullamarine  
VIC 3043 Australia

Dear Peter 

**GLP continued assistance to Santos**

I would like to thank GLP Engineering for the continued excellent service that is provided by your company. On the 12<sup>th</sup> April, we requested the supply of Hypack Packing Rings and Pall Packing Rings, which were critical to Santos to rebuild Moomba Co2 Train #6 Regenerator Tower. We asked for these items to be delivered in less than 6 weeks before the on-set of winter and a ramp-up of gas requirements. I am very pleased that this delivery requirement was met by GLP Engineering.

Your company's response to our urgent need included four actions which allowed these very tight timeframes to be met, and demonstrated the sort of supplier initiative that are important and valued to Santos:

- Demonstrated technical ability by recommending the supply of other materials to Santos as a substitute (which Santos actioned)
- Demonstrated close alignment with your factory by making our order a high factory priority
- Professionally managed the supply chain from your factory in Mumbai to the GLP Engineering Warehouse, then to our RDC in Adelaide or Direct to Moomba Stores.
- Kept the Santos stakeholders well informed of progress.

GLP Engineering have also provided excellent assistance to Santos in the past, namely the replacement of packing rings and tray components in Moomba Co2 Train #7 Regenerator Tower in October 2009 after major damage sustained to the internal components, requiring a full rebuild of this vessel.

On behalf of Santos, I would like to thank you for the assistance that GLP Engineering has provided in the past, and we look forward to a mutually beneficial future.

Kind regards



Mark Macfarlane  
**Vice President Eastern Australia**